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Report

UPS Claims Process:

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Damage Reported	UPS Inspects Package, if Required	Claim Authorized	UPS Reviews Documents	Claim Paid

View Damaged Package Confirmation

Thank you for reporting a damaged package to UPS. We regret any inconvenience that this may have caused.

Tracking Number: 1Z2493450396096886

UPS Next Steps

We will contact the consignee / shipper to schedule an inspection at the current location of the package.

Your Next Steps

Please hold the package in its original packaging at the current location.

Package Information

Tracking Number: 1Z2493450396096886
 Ship Date: 05/18/2010
 Service: GROUND
 Weight: 18.00 LBS
 Number of Packages: 1
 Declared Value: 205.00 USD
 Status: Delivered
 Delivery Date: 05/24/2010

Shipping Label Information

Shipped From:	Delivered To:
SPRINGFIELD, OR 97478, US	MCKINNEY, TX 75070, US

Damage Information

Date Damage Was Discovered: 5/24/2010
Number of Items in Package: 2
Are any items missing?: No

Merchandise Description 1: 2 statues inside package shattered.

Number of Items: 2
Cost to Replace: 102.50 USD

Total Amount Requested: 205.00 USD

Additional Information: I received the package containing the statues today. I was shocked and disappointed to find the contents of the box utterly destroyed. Photos: http://www.pilliod.net/pb_damage.html

Can the package be transported?: No
Current Location of Package: Delivered To Address

Delivered To Address:

na
Cason Pilliod
2216 Malone Dr.
MCKINNEY, TX
75070, US
214-202-5121

Contact Information:

na
Cason Pilliod
2216 Malone Dr.
McKinney, TX
75070, US
214-202-5121

Primary Contact Preference

By E-mail: cason@pilliod.net

Confirmation and Status Updates

E-mail: cason@pilliod.net
E-mail a confirmation to all contacts.

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